

TEGOLA CANADESE Asphalt Shingle Limited Registered Warranty ("TEGOLA CANADESE Limited Registered Warranty")

Congratulations on your purchase of TEGOLA asphalt shingles for your roof! TEGOLA CANADESE SpA has more than 40 years experience in the manufacture of high-quality roof shingles in the whole world. TEGOLA CANADESE offers warranties for integrative coverage periods compared to the warranties duration provided by the applicable law, as provided in the Information Table Below.

This document explains the details of the limited warranty TEGOLA CANADESE SpA provided for your Shingles installed on your roof. Please read it carefully to ensure you are well-informed about the warranty coverage granted by this Limited Registered Warranty. Please note that your Contractor, as defined below, is not an employee or representative of TEGOLA CANADESE SpA. TEGOLA CANADESE SpA is not bound by any guarantees, warranties or representations made by your Contractor or building materials reseller. This TEGOLA CANADESE Limited Registered Warranty and your coverage is detailed in this document. If you have questions about that coverage, contact TEGOLA CANADESE SpA directly.

TEGOLA CANADESE SpA declares that possible slight alterations of the color of the Shingles due to the exposition on the roof are not considered defects or non-conformities of the shingles for the purpose of this TC Limited Registered Warranty and that the color of the Shingles remains unchanged, except for slight alterations due to the exposition on the roof. The ceramized granules provide this immutability of the color in time.

Definitions:

"TEGOLA CANADESE" means TEGOLA CANADESE SpA with legal seat in Via dell'Industria, 21 -31029 Vittorio Veneto- Italy- Tax number 00449930262.

"Pro-rate" means the pro-rate period of the Warranty Period starting from the Date of Purchase of the Shingle by the customer until the date of official claim of Manufacturing Defects or of defects provided in this TEGOLA CANADESE Limited Registered Warranty accepted and recorded by TEGOLA CANADESE, covered by this TEGOLA CANADESE Limited Registered Warranty.

"Warranty Period" means the total coverage period provided by Tegola Canadese SpA on the Shingles under this TEGOLA CANADESE Limited Registered Warranty starting from the Date of Purchase of the Shingle. The duration of the Warranty Period for each model of Shingle is listed in the Information Table below.

"Manufacturing Defects" means the manufacturing defects of the Shingles pursuant the terms and conditions of this TC Limited Registered Warranty which result in a leak.

"Max Protection" means the limited non prorated coverage provided by the TEGOLA CANADESE Limited Registered Warranty during the Max Protection Period. Please read the section titled "TEGOLA CANADESE Max Protection Period" for more details on this coverage. The duration of the Max Protection period for each model of Shingle is listed in the Information Table below.

"Max Protection Period" means the initial period of the Warranty Period, as provided in the Information Table, during which TEGOLA CANADESE SpA provides Max Protection coverage. Please read the section titled "TEGOLA CANADESE Max Protection Period" for more details. The duration of the Max Protection period for each model of Shingle is listed in the Information Table below.

"Beyond Max Protection Period" means the portions of the Warranty Period during which the Limited Registered Warranty is reduced applying to the Maximum Liability the reduction factors as per the Information Table below. Such reductions shall be calculated considering (a) the first period of the Warranty Period starting from the Date of Purchase up to 180 months including the Max Protection Period, and (b) the remaining period, which differs for each type of Product, after the expiration of the first 180 months from the Date of Purchase.

"Limited Registered Warranty" means the limited warranties and coverage provided by TEGOLA CANADESE SpA for the Shingles as expressly set out in this document, and are the only warranties being provided by TEGOLA CANADESE SpA.

In order to supply a precise and serious service, TEGOLA CANADESE SpA requires the registration of this Limited Registered Warranty, at the Italian headquarters of TEGOLA CANADESE, in order to make it effective. The registration is possible under the First Owner's formal request and submission of the following documents to TEGOLA CANADESE SpA at the address of its legal seat: purchase invoice, photo of the roof, complete address of the place of installation of the Shingles. TEGOLA CANADESE SpA will provide the official Limited Registered Warranty document, signed and stamped on all its pages, within 60 days from the Date of Installation of the Shingle on the roof. The installation must be done within 12 months from the First owner's original purchase.

"Maximum Liability" means the maximum obligation of TEGOLA CANADESE SpA under the Limited Registered Warranty, as described in the sections titled "Max Protection Period", "Beyond Max Protection Period", "Limited Wind Resistance Warranty" and "AR coverage months", whichever is applicable. Please read each of these sections carefully for more details.

"Wind Speed Coverage" means the total speed expressed in km/h under which TEGOLA CANADESE SpA covers each model of Shingles.

"AR" means Shingles which are covered by the Limited Algae Resistance Warranty set out herein. Only Prestige Shingles and the Shingles shown as "AR" in the Information Table are covered by a Limited Algae Resistance Warranty. See the section titled "Limited Algae Resistance Warranty" for more details on this coverage.

"First Owner or Owner" means the owner of the building at the time that the Shingles were installed for the first time on that building.

"Contractor" means the contractor or the roofer entrusted by the First Owner who performs the installation of the Shingles;

"Purchase" or **"Purchased"** means the retail purchase of the Shingles.

"Date of Installation" means the date of the first installation of the Shingles on the roof as provided in the invoice issued by the Contractor;

"Date of Purchase" means the date in which the Shingles have been Purchased by the First Owner as indicated in purchase invoice.

"Shingle" or **"Shingles"** means the TEGOLA asphalt shingle product identified in this Limited Registered Warranty that was installed on the roof of the building owned by the Owner.

"Information Table" means the Limited Registered Warranty Information Table below.

In addition to any other specific conditions set forth in this Limited Registered Warranty, the following **"Warranty Conditions"** are standard conditions that must be met for your TEGOLA CANADESE warranty to be valid. The Warranty Conditions include:

- The Limited Registered Warranty has been properly registered as above provided that the Date of Installation does not exceed 12 months from the purchase of the Shingles as provided in the purchase invoice;
- The Shingles shall be properly installed, in accordance with both TEGOLA CANADESE's written installation instructions and local building code requirements and
- The person making the Warranty claim is the Owner of the building, or the person to whom the Limited Registered Warranty was validly transferred as set out herein. For details on Warranty Transfers, please read "Transferability of Warranty" below; and
- The Shingles have a manufacturing defect that has resulted in a leak; and
- The repair or replacement of the Shingles found defective, pursuant to this Limited Registered Warranty, must be done with TEGOLA CANADESE Shingles of the same type of the Shingles originally installed.

Depending on the type of Shingles used, other conditions described herein may also apply in order for the TEGOLA CANADESE warranty to be valid or applicable.

Limited Registered Warranty Information Table

Shingle Type	Warranty Period (years)	Max Protection Period (months)	Beyond Max Protection Period			Wind speed coverage km/h	AR coverage months
			Reduction factor applicable to the Maximum Liability during the first 180 months of the Warranty Period from the Date of Purchase (a)*	Reduction factor applicable to the maximum Liability after the expiration of the first 180 months of Warranty Period from the Date of Purchase (b)**	Maximum Liability, EUR per 10 sqm		
Prestige Elite	40	60	a/225	b/1500	100	120	Lifetime
Prestige Compact	40	60	a/225	b/1500	80	120	Lifetime
Prestige Compact Ultimetal	40	60	a/225	b/1500	80	120	Lifetime
Prestige Traditional	40	60	a/225	b/1500	70	100	Lifetime
Master AR	40	60	a/225	b/1500	40	100	60
Master	40	60	a/225	b/1500	40	100	n/a
Master J AR	30	60	a/225	b/900	35	100	60
Master J & Master P	30	60	a/225	b/900	35	100	n/a
EUPS Versaille, Castello & Chalet	40	60	a/225	b/1500	40	100	n/a
Premium & EUPS Rectangular	40	60	a/225	b/1500	40	100	n/a
Premium & EUPS Traditional	40	60	a/225	b/1500	40	100	n/a
Premium & EUPS Mosaik	40	60	a/225	b/1500	40	100	n/a
Premium Liberty	40	60	a/225	b/1500	40	100	n/a
Premium & EUPS Gothik	40	60	a/225	b/1500	40	100	n/a
Top Shingle Rectangular	30	60	a/225	b/900	35	100	n/a
Top Shingle Beaver	30	60	a/225	b/900	35	100	n/a
EcoRoof Rectangular	20	60	a/225	b/300	25	100	n/a
EcoRoof Beaver	20	60	a/225	b/300	25	100	n/a

* a - refers to the number of months that have passed from the Date of Purchase until the expiration of the first 180 months from the Date of Purchase including the Maximum Protection Period;

**b - refers to the number of months, which differs for each type of Product, after the expiration of the first 180 months from the Date of Purchase including the Maximum Protection Period.

a+b – refer to the fix amortization coefficients.

Asphalt Shingle Limited Registered Warranty

LIMITED REGISTERED WARRANTY

Subject to the terms and conditions herein provided, TEGOLA CANADESE provides a Limited Registered Warranty from Manufacturing Defects on the Shingles purchased, to the benefit of the First Owner. Please see paragraph "Exclusions and Limitations"; the coverage provided by this Limited Registered Warranty is subject to the terms and conditions listed herein. The Limited Registered Warranty is limited to the Warranty Period starting from the Date of Purchase of the Shingle and it is valid only conditional upon official registration of the Limited Registered Warranty at the TEGOLA CANADESE Italian Headquarters as provided above; the duration of the Warranty Period is listed in the Information Table for each specific Shingles type installed on the First Owner's roof. The coverage given by this Limited Registered Warranty is meant to be given in the currency of the country in which the building is located. Except as otherwise provided, the Limited Registered Warranty is limited to the supply by TEGOLA CANADESE of the Shingles determined to be defective under the conditions set out in this TC Limited Registered Warranty. The installation of the Shingles supplied in replacement shall be at sole responsibility of the First Owner or of the person to whom the Limited Registered Warranty has been duly transferred, according to this TC Limited Registered Warranty, who shall bear the relevant costs. TEGOLA CANADESE will only supply the necessary quantity of Shingles to replace the Shingles found defective, and only if TEGOLA CANADESE Shingles are used as replacement for the Shingles found defective.

MAX PROTECTION PERIOD

TEGOLA CANADESE SpA offers Max Protection as set out below for every Shingle listed in the Information Table. The Max Protection Period starts on the Date of Purchase of Shingles by the Owner. This coverage is limited to the amount of time shown in the Information Table for your Shingles. During the Max Protection Period, TEGOLA CANADESE SpA will replace, free of charge, affected Shingles if all Warranty Conditions are met (the "Max Protection"). If there is a valid claim during the Max Protection Period, TEGOLA CANADESE's Maximum Liability is limited to the supply, free of charge, of the new Shingles to the Owner. This means that TEGOLA CANADESE SpA will bear the costs of the replacement Shingles supplied similar to those already on the roof in the necessary quantity of Shingles to solve the problem on the roof of the Owner, and provided that the TEGOLA Shingles supplied are used as replacement shingles. TEGOLA CANADESE SpA will supply the

replacement Shingles EXW Incoterms © 2010 TEGOLA CANADESE SpA's factory. Other costs, such as tear-off, removal and disposal of the existing Shingles, , flashings, metal work, vents and any other part of the roof or repair of any other damages or expenses incurred or claimed are not covered by the Max Protection or by other terms of the Limited Registered Warranty, including during the Max Protection Period. See the following EXAMPLE:

1) A manufacturing defect resulting in leaks is found in October 2020 in Shingles purchased with a coverage of 30 year according to this Registered Limited Warranty. The Shingles were purchased in October 2016; 3 years, or a total of 36 months have elapsed since the Date of Purchase. TEGOLA CANADESE's warranty obligation and maximum obligation will be 100% of the maximum liability amount per 10 squaremeters shown in the Information Table.

BEYOND MAX PROTECTION PERIOD

Once the Max Protection Period expires, the Limited Registered Warranty provides to the Owner the coverage for the remainder of the Warranty Period as outlined in the Information Table for the Shingle product on your roof (the "Beyond Max Protection Period"). This coverage during the Beyond Max Protection Period will apply only if the Warranty Conditions have been met. During the Beyond Max Protection Period, TEGOLA CANADESE's Maximum Liability is reduced applying the reduction factors as outlined in the Information Table.

Other costs, including labor, tear-off and disposal of the existing Shingles, other shingles, roof, flashings, metal work, vents and any other part of the roof, or repair of any other damages or expenses incurred or claimed are not covered by the Limited Registered Warranty. The formula used to calculate the coverage available is shown in the Information Table. See following EXAMPLE:

1) A manufacturing defect resulting in leaks is found in October 2034 in Shingles purchased with a 30 year limited warranty. The Shingles were purchased in October 2016; 18 years, or a total of 216 months have elapsed since Purchase. TEGOLA CANADESE's warranty obligation will be reduced by $(180/225 = 0.80) + (36/900 = 0.04) = 0.84$. So TEGOLA CANADESE's maximum obligation would be 16% $(100 - 84)$ of the maximum liability amount per 10 squaremeters shown in the Information Table.

Amount arising from this Limited Registered Warranty shall be deducted from the amount invoiced by TEGOLA CANADESE SpA to the Owner for the purchase of the new Shingles. Shingles that shall be same type and same price

of the originally purchased ones, only if TEGOLA Shingles are used as replacement shingles.

LIMITED WIND RESISTANCE COVERAGE

During the first 5 years after the Date of Purchase on the Owner's roof, the TEGOLA Shingles carry a Limited Warranty for wind "blow-off" for Shingles lost from the roof due to wind gusts. Each type of these Shingles, provided that the Shingles are installed in compliance with the installation instructions, carries a maximum wind resistance limit for this coverage. Please refer to the Information Table for the wind speed limits for the Shingles on your roof.

For valid claims under the Limited Wind Resistance Warranty (where the Warranty Conditions are satisfied), TEGOLA CANADESE's Maximum Liability is to supply Shingles for replacement of those Shingles in the same quantity lost from the roof due to "blow-off". This means that TEGOLA CANADESE SpA will bear the costs of the replacement Shingles supplied similar to those already on the roof, and provided that the TEGOLA Shingles supplied are used as replacement shingles. TEGOLA CANADESE SpA will supply the replacement Shingles EXW Incoterms ® 2010 TEGOLA CANADESE SpA's factory. Other costs, such as labor, tear-off, removal or disposal costs of Shingles, other shingles, roof, flashings, metal work, vents or repair of any other damages or expenses incurred or claimed, are not covered by the Limited Wind Resistance Warranty or otherwise.

NO LIMITED WIND RESISTANCE WARRANTY COVERAGE FOR WIND DAMAGE BEFORE SEALING STRIPS SEAL

All Shingles that contain a factory applied sealing strip must be subjected to direct sunlight and warm temperatures for several days before full sealing will occur. Shingles installed in the fall or winter may not seal until the following spring. In this case the adhesion has to be accelerated by the Contractor heating the sealing strips. Dust, sand or foreign matter will prevent the sealing strip from activating. This is the nature of shingles and failure to seal down under such circumstances is not a manufacturing defect. It is the responsibility of the Contractor to control and verify that the sealing strips have activated and that full sealing has occurred. TEGOLA CANADESE SpA will not be responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After the Shingles have been properly sealed according to TEGOLA CANADESE's Installation instructions, the Limited Registered Warranty that commenced at the Date of Purchase will cover wind damage, in accordance with the terms listed in the "Limited Wind Resistance Warranty" section of this booklet, and it will be valid only if the installation systems (nails and other accessories) which shall be provided by TEGOLA CANADESE SpA will objectively remain sealed to the support. Support means the underlayer (i.e. plywood or cement) over which shingles are installed.

In the case TEGOLA Shingles are installed by torching them on an asphalt membrane, the Wind Resistance, the sealing of asphalt membrane to the support and the sealing of Shingles to the asphalt membrane have to be granted by the roofing contractor, by making a perfect installation.

LIMITED ALGAE RESISTANCE WARRANTY

If during the initial 12 months after the date of Purchase, your AR Shingles are discolored by blue-green algae (Cyanobacteria) growth, TEGOLA CANADESE SpA will cover the cost, excluding labor costs, (such cost not to exceed the initial cost of the AR Shingles) as reasonably determined by Tegola Canadese SpA to clean the affected AR shingles, subject to certain limitations. TEGOLA CANADESE SpA will not cover any underlayment, metalwork, flashings or other related work and we will not cover the cost of tear off or dispose of your AR shingles. For purpose of this AR warranty, the term "repair" refers to cleaning or otherwise removing any blue-green algae growth from affected AR Shingles.

In case of blue-green algae growth, TEGOLA CANADESE SpA will be responsible for the cleaning of the affected shingles as provided above. Alternatively, TEGOLA CANADESE SpA may offer coverage of cleaning expenses (fix coverage, not prorated coverage) up to a maximum amount of 1 € per squaremeters, only once during the period considered under the Max Protection Period Table.

NON-TRANSFERABILITY OF LIMITED WARRANTY

This Limited Registered Warranty provides rights to, and can only be enforced by the First Owner, or to a person to whom the Limited Registered Warranty is allowed to be and is validly transferred as detailed below in the section titled "Limited Transferability of Limited Warranty". No other person or corporation can claim coverage or has rights under the Limited Registered Warranty.

LIMITED TRANSFERABILITY OF LIMITED REGISTERED WARRANTY

The Limited Registered Warranty for your Shingles is intended to primarily provide coverage only to the First Owner of the Shingles. Certain limited provisions of the Limited Registered Warranty and only for a limited period, as outlined below, may be transferred by the First Owner to the next property owner only once during the Limited Registered Warranty period, and only during the Max Protection Period of the Warranty Period. If the First Owner dies, the Limited Registered Warranty cannot be transferred to the heirs. In the absence of a permissible and valid transfer of the Limited Registered Warranty as set out herein, the Limited Registered Warranty ends on the sale or other transfer of the property.

To transfer certain provisions of the Limited Registered Warranty from the First Owner during the Max Protection Period of the Warranty Period, the First Owner must complete the following steps:

- Notification of a request for transfer must be received in writing by TEGOLA CANADESE SpA - Italy.

The Office address is listed below in the section entitled "Notification of Claims". Notification must be received within 30 days of the completion of the real estate transfer.

- The transfer request must attach the original Proof of Purchase for the Shingles, and a copy of the property transfer documents (translated into English by a certified translator).

- The transfer request must also include payment in full of a EUR 80 transfer fee to complete the transfer.

Upon the sale or transfer of the property, the Max Protection Period shall automatically terminate and for an allowable and valid transfer of the Limited Registered Warranty, the TEGOLA Shingles will then be covered for a limited Beyond Max Protection Period on a prorated basis for the Shingles only for a period of two (2) years following the transfer of the property. Please see the Limited Registered Warranty Information Table for the method used to calculate the Limited Registered Warranty coverage for the two (2) year period. The Reduction Figure for these Shingles will be n/225.

EXCLUSIONS AND LIMITATIONS

Except as and limited to what is explicitly set out in this Limited Registered Warranty with respect to the Limited Wind Resistance Warranty, the coverage under this Limited Registered Warranty is only for Manufacturing Defects that result in a leak of the Shingles on the First Owner's roof, and for no other cause whatsoever. Conditions of the Shingles that do not result in a leak are not covered by the Limited Registered Warranty or otherwise.

As a result, and without limiting the generality of the foregoing, TEGOLA CANADESE SpA will not have any liability or obligation under the Limited Warranty or otherwise for the following:

1. Any damage that occurs during or after any improper installation process, including one that fails to follow TEGOLA CANADESE's printed installation instructions;

2. Any damage or improper installation process due to the fact that have not been used original TEGOLA CANADESE accessories for installation such as, but not limited to, Bitustick Underlayers, Ventilators and Nails. In the case of torch on installation on asphalt waterproofing membrane, also asphalt membrane original Tegola Canadese purchase shall be required. All these items must appear in the purchase Invoice required to register the Limited Registered Warranty.

3. Any variation in the color or shading between installed Shingles on the building, including the fading or weathering of colored granules used in any of TEGOLA's Shingle blends, shading, weathering, oxidation of metal-laminated tiles or due to stops of manufacturing process or modification of a specific product.

4. Any damage to the interior or exterior of any building, or any property or contents within or outside the building;

5. Any damage caused by Acts of God or other causes beyond TEGOLA CANADESE's control, including, without limitation, lightning, gale or wind (except for the coverage provided in the Limited Wind Resistance Warranty, where applicable), hail, hurricane, tornado, earthquake, explosion, flood, fungus contamination, solid objects falling on the roof, or any other causes.

6. Any damage caused by settlement, distortion or cracking of the roof deck, walls or foundation of the building. This includes failure in the materials used as a support for Shingles, or by the presence of people, animals, machinery, equipment or any traffic of any kind on the roof;

7. Any damage to the Shingles caused by the Installation made on not-seasoned wood that might not grant a uniform level of the roof and cause buckling of Shingles;

8. Any damage that may arise as a consequence of any roof alteration. This includes any alteration including structural additions, changes, or replacement; or equipment installations (including but not limited to, signs, water towers, air conditioning equipment, solar heaters, water heaters, solar panels, television and/or radio antennas, satellite dishes, skylights, and equipment or machinery of any kind);

9. Any costs incurred for any, work, repairs or replacements not authorized in advance in writing by TEGOLA CANADESE SpA;

10. Costs incurred for materials, repairs or replacements of materials not produced by TEGOLA CANADESE SpA;

11. Any damage that arises from any cause other than a manufacturing defect that results in a leak;

12. Any discoloration or damage due to the presence of mold, mildew, fungus, algae, biological growth or pollutant or other matter on the Shingles or roof (except for the coverage provided in the Limited Algae Resistance Warranty, where applicable);

13. Any damage or distortion caused by inadequate ventilation either at the eaves or on the rooftop of the building. This includes failure of ventilation caused by blocked, non-operative or defective vents or any other condition that renders the ventilation system ineffective. Roof system ventilation should meet the standards stated in TEGOLA CANADESE SpA installation instructions for total vent area. Ventilation must also be distributed evenly between the rooftop and the eaves of the building

14. Any costs related to the replacement of the Shingles that is not expressly covered in this Limited Registered Warranty. This means that this Limited Registered Warranty does not cover the cost of tear-off, removal and disposal of Shingles, , flashings, metalwork, vents or repair of any other damages caused by or associated with any leakage, or any other costs or expenses the Owner may incur or claim;

15. Any damages due to Shingles directly installed on thermal insulation panels;

16. Any Shingle product sold with or bearing "NO WARRANTY" tape or marking. Such Shingle product is sold on an "As Is", no warranty basis;

NO LIABILITY OR COVERAGE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

The Limited Registered Warranty provides coverage only for certain limited damage to Shingles that is directly caused by a manufacturing defect.

IN NO EVENT SHALL TEGOLA CANADESE SpA OR ITS AFFILIATES BE LIABLE FOR ANY INDIRECT, ASSOCIATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES. This means, without limiting the foregoing, that this Limited Registered Warranty does not cover claims for: damages to homes or other structures, interiors, exteriors, furniture, contents, appliances, loss of income, loss of enjoyment, storage fees, economic loss, or any other loss or damage.

LIMITED COVERAGE FOR REPLACEMENT SHINGLES

If TEGOLA CANADESE SpA provides coverage under this Limited Registered Warranty for a submitted claim, the replacement Shingles are covered by the Limited Registered Warranty only for the remainder of the Warranty Period starting from the Date of Purchase of the replaced Shingles.

SEVERABILITY

In case any provision hereof is held to be void, illegal, invalid or unenforceable in whole or in part, it shall not affect the legality, validity or enforceability of the remainder hereof.

NOTIFICATION OF CLAIMS

To receive coverage under the Limited Registered Warranty, the following steps must be followed. This allows TEGOLA CANADESE SpA the opportunity to review the claim and determine if the reported condition is covered by the Limited Warranty terms. To file a claim, the Owner must:

1. Contact TEGOLA CANADESE SpA within thirty (30) days of becoming aware of the alleged concern. The Owner may reach TEGOLA CANADESE SpA at the e-mail listed below: info@tegolacanadese.com
2. Provide all information requested by the TEGOLA CANADESE representative in order to open a claim. The TEGOLA CANADESE representative will then forward a questionnaire to your attention.
3. Complete and sign the questionnaire. Return the completed questionnaire along with the following additional items:

- a. A valid Proof of Purchase for your Shingles (purchase invoice), which must identify that the Shingles are TEGOLA Shingles, the model of TEGOLA Shingle, the quantity of Shingles Purchased, the unit price of the Shingles, the date of original Purchase and the Limited Warranty reference registration number.
- b. Original invoice of the Contractor who installed TEGOLA Shingles and accessories
- c. The required clear color photos of the claimed Shingles and of the roof as detailed in the questionnaire information.
- d. A valid written document consisting in the proof of installation of your Shingles (Contractor invoice) which must identify the Date of Installation if not provided in the proof of purchase according to letter a) above.
- e. Any other information requested by the TEGOLA CANADESE representative during the original reporting call.

4. All requested materials should be provided to TEGOLA CANADESE SpA within 30 days of the discovery of the alleged concern at the address listed below. The cost of shipping the materials required for the claim is the responsibility of the Owner.

Claims materials should be sent to:

Tegola Canadese SpA
Via dell'Industria 21
31029 Vittorio Veneto (TV)
Italy

5. Provide TEGOLA CANADESE SpA and its representative(s) with access to all of the TEGOLA Shingles in question, and the roof and outside and inside of the building upon which it was installed for the purpose of investigating the claim, if TEGOLA CANADESE SpA requests access.

This request may include physical inspection of the roof surface, taking sample Shingles, and photographing the roof surface and the attic space, should TEGOLA CANADESE SpA determine that such information is needed.

If the Owner fails to send in all requested information or does not otherwise comply with these steps, it may result in a delay in response to the claim and TEGOLA CANADESE SpA is entitled to conclude that the claim is not valid and decline coverage under the Limited Registered Warranty.

TEGOLA CANADESE SpA will evaluate and respond according to any obligations under the Limited Registered Warranty within approximately 60 days of receiving all necessary information needed to assess reported claim.

IMPORTANT NOTICES

This Limited Registered Warranty replaces all other oral or written warranties, liabilities or obligations of TEGOLA CANADESE SpA. There are no other warranties which extend beyond the limited warranty described in this document. TEGOLA CANADESE SpA will not be liable for any oral statement or other written statement about any TEGOLA Shingle, whether such statements are made by an agent or employee of TEGOLA CANADESE SpA or by any other person. TEGOLA CANADESE SpA does not authorize its representatives, distributors, contractors or dealers to make any changes or modifications to this Limited Registered Warranty. This Limited Registered Warranty is governed by Italian law with the exclusion of the provisions of the United Nations Convention on Contracts for the International Sale of Goods (Vienna, 1980) (CISG). EXCEPT WHERE PROHIBITED BY LAW, THE OBLIGATION CONTAINED IN THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER OBLIGATIONS, WARRANTIES, CAUSES OF ACTION, CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. EXCEPT FOR THE OBLIGATION EXPRESSLY CONTAINED IN THIS LIMITED REGISTERED WARRANTY, LIABILITY OF TEGOLA CANADESE SpA IS EXCLUDED RELATING TO, IN CONNECTION WITH, OR ARISING FROM , ANY RIGHT, CLAIM, REMEDY AND CAUSE OF ACTION AGAINST TEGOLA CANADESE OR ANY OF ITS AFFILIATED OR RELATED COMPANIES, OR THEIR AGENTS, OFFICERS, DIRECTORS AND EMPLOYEES, INCLUDING, WITHOUT LIMITATION, STRICT LIABILITY, STATUTE, TORT, NEGLIGENCE, WAIVER OF TORT AND INDIRECT, ASSOCIATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES. MANDATORY BINDING ARBITRATION: EVERY CLAIM, CONTROVERSY OR DISPUTE OF ANY KIND WHATSOEVER BETWEEN YOU AND TEGOLA CANADESE SpA OR ITS AFFILIATED (INCLUDING ANY OF THEIR EMPLOYEES AND AGENTS) RELATING TO OR ARISING OUT OF THE SHINGLES OR THIS LIMITED WARRANTY SHALL BE RESOLVED BY IN TREVISO (ITALY) IN ACCORDANCE WITH THE RULES OF CURIA MERCATORUM (WWW.CURIAMERCATORUM.COM)). This Limited Warranty applies to TEGOLA CANADESE Shingles sold on or after February, 2018 and supersedes all previously published warranties.

TEGOLA CANADESE S.p.A.
The President